



Business Technology Consultants

News Release

IT Consulting Services Nationwide

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Los Angeles, CA (February 10, 2010) – The Tech Info Group, LLC, a Los Angeles based Information Technology (IT) services provider announced today the availability of a professionally staffed corporate grade IT helpdesk. Mid-sized companies throughout the United States can now receive IT Consulting, IT Maintenance, and Complete IT Network solutions with remote and on-site service, for no monthly fees and with no minimum retainers.

The “Pay for Only What You Use” service model is not typically applied for a 24-hour response full maintenance helpdesk. This new approach to managing corporate networks, allows companies with 15 or more active desktop and/or server users to have a comprehensive IT Department without having to pay for one. The efficiency of outsourcing IT computer and IT network needs can now be converted into higher level of service, while cutting out the unused time of dedicated staff.

The cost savings of paying only for the time used, instead of maintaining staff on-site are evident. However, customers also receive a much more in-depth and skilled solution, in most cases, because of the wide breadth and depth of the knowledge based that is maintained at the outsourced helpdesk and the varied experience of the large staff dedicated to the customers therein.

Further efficiencies are derived from the helpdesk’s ability to provide effective computer support, network, support, and IT management remotely, thereby reducing time and money spent on travel costs, transition costs, and other on-site related inefficiencies. Almost 90% of the typical IT helpdesk issues can be solved remotely. However, in instances where on-site service is necessary, The Tech Info Group’s Helpdesk delivers on-site service in all the major metropolitan areas, nationwide.

TTIG Helpdesk delivers service to major metropolitan areas including, but is not limited to New York, Los Angeles, Miami, Chicago, Seattle, Denver, Austin, San Francisco, San Diego, Jersey City, Phoenix, Las Vegas, Orlando, Boston, Washington DC, Atlanta, Houston, Sacramento, Tampa, Cleveland, Detroit, Portland, San Antonio, Indianapolis, Columbus, Salt Lake City, Oklahoma City, Memphis, Hartford, Cincinnati, Nashville, Rochester, Louisville, and many others.

Prospective clients should contact the TTIG Helpdesk sales team for details and an introductory packet at 866.459.3998.